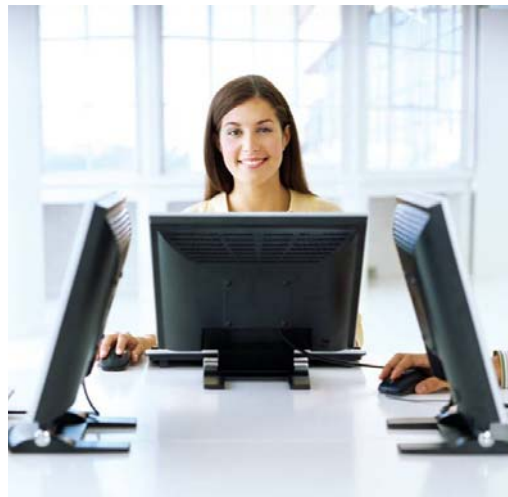




**christopher consultants**  
information technology support services

## Information Technology Support Services



- Needs Analysis
- Specification Preparation
- Purchasing, Installing & Configuring Hardware and Software
- Deploying Workstations, Laptops, Servers, & Network Infrastructure
- Long Term Maintenance & Ongoing Support

### SERVICE AVAILABILITY

christopher consultants, ltd.

Information Technology

Support Services are available for short term projects, long term on-call support, and emergency on-site service.

### OUR COMMITMENT

Our services span the entire life cycle of our client's computer technology investments.

### DIRECT SUPPORT

Information Technology

Support Service clients are provided with telephone and email contacts linked directly to the specialists available for support.

We also:

- Monitor and Maintain Equipment including:
  - Preventative Maintenance
  - Software Patches
  - Review of Logs
- Respond to Support Calls
- Perform On-Site Service
- Upgrade Hardware and Software
- Replace and Dispose of Hardware

Services Delivery Agreement can be arranged as:

- **Fixed Fee Task**
- **Hourly Fee** based support contract\*
- **Monthly Support** contract with 24/7 coverage

*\*hourly rates from \$75/hour*